

IRS Common Questions & Answers

In-person Tax Help

More Info

Internal
Revenue Service

IRS Frequently Asked
Questions

Can't find your answer here? Contact
my District Office in Hartford at (860) 278-8888.

IRS Taxpayer Assistance

Centers are your one-stop resource for face-to-face tax help and solutions to tax problems, every business day (see days/hours for your local office below).

Get help solving federal tax problems with IRS' Everyday Tax Solutions. Visit your local IRS office - no appointment necessary - or make a convenient appointment by calling the appropriate number below and leaving a message. At an IRS Taxpayer Assistance Center, knowledgeable assistors will help you:

- File innocent spouse claims if you believe you are not liable for your spouse's share of a joint tax liability;

- Make an installment

agreement if you cannot pay your taxes in full;

- Prepare an offer in compromise to settle an unpaid tax debt;
- Request a release of federal tax liens and levies when appropriate; and
- Resolve IRS account and notice issues.

Other services on a walk-in, non-advance appointment basis include:

- Answers to your tax questions;
- Information about your tax account;
- Help preparing your basic individual income tax return if your income is \$35,000 or less; and
- Help preparing your heavy vehicle use tax return.

Multilingual assistance is available in every office.

City
Street Address
Days/Hours of
Service
Telephone *

Bridgeport
915
Lafayette Blvd.

Bridgeport, CT 06604
Monday-Friday
- 8:30 a.m.-4:30 p.m.

(203)

384-5818

Danbury
131
West St.

Danbury, CT 06810

Monday-Friday -
8:30 a.m.-4:30 p.m.

(Closed for Lunch 11:30 a.m. - 12:30 p.m.)

(203)
840-4195

Hartford
135
High St.

Hartford, CT 06103

Monday-Friday -
8:30 a.m.-4:30 p.m.

(860)
756-4505

New
Haven
150
Court St.

New Haven, CT 06510

Monday-Friday -
8:30 a.m.-4:30 p.m.

(203)
781-3195

New
London

Shaws Cove 2
Howard St.

New London, CT 06320

Monday-Friday
- 8:30 a.m.-4:30 p.m.

(860)
439-7963

Norwalk
24
Belden Ave.

Norwalk, CT 06850

Monday-Friday -
8:30 a.m.-4:30 p.m.

(Closed for Lunch 11:30 a.m. - 12:30 p.m.)

(203)
840-4195

Waterbury
14
Cottage Pl.

Waterbury, CT 06720
Monday-Friday
- 8:30 a.m.-4:30 p.m.
(203)
596-4727

* Note: The numbers listed above are not a toll-free call for all locations. These phone lines are answered by a recorded business message with information about office hours and locations. Leave a message to schedule an Everyday Tax Solutions appointment or to reschedule an existing IRS appointment. You will receive a return call within two business days. To speak with an IRS representative and get tax help by phone, call 1-800-829-1040.

The Taxpayer Advocate
Service: Call (860) 756-4555 in Hartford or 1-877-777-4778

elsewhere.

Partnerships

IRS and organizations all over the country are partnering to assist individual and families. Through these partnerships, organizations are also achieving their own goals. These mutually beneficial partnerships are strengthening outreach efforts and bringing education and assistance to millions.

For more information about these programs, contact the Stakeholder Partnerships, Education and Communication Office at:

Internal Revenue Service

135 High St. Stop 209

Hartford, CT 06103